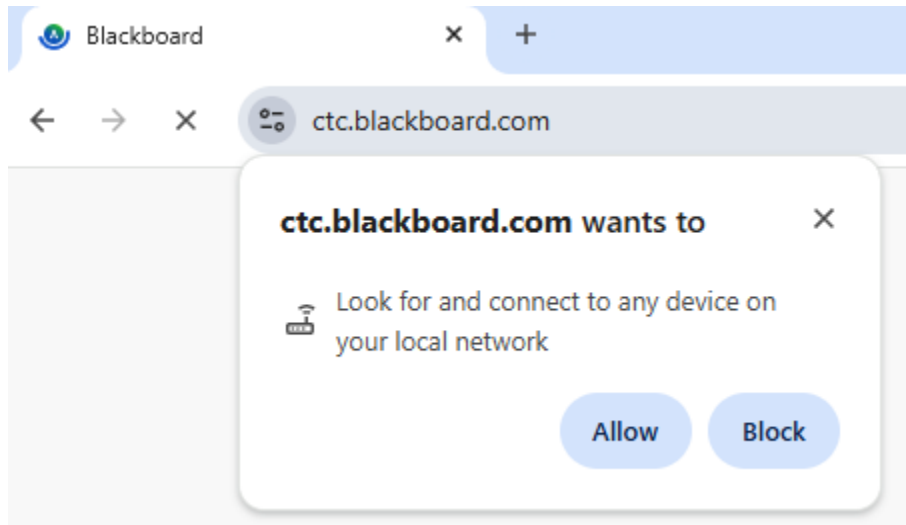**To allow images in Blackboard when using Chrome browser on CTC Local Network**

Due to a recent Chrome browser update, CTC users may experience problems viewing images within Blackboard while on campus or while using VPN.   When accessing **ctc.blackboard.com** via Chrome, the following pop-up appears:

If users click "**Block**", most images will not be displayed within Blackboard course content, including those embedded in exams.
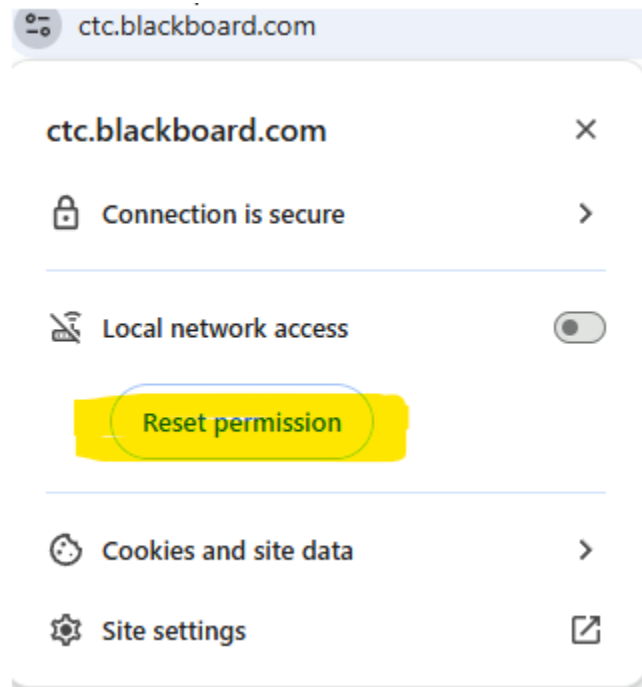
Users should click "**Allow**", or use a browser other than Chrome.

If a Chrome user has already clicked "Block", use the following steps to reset it and allow images instead:
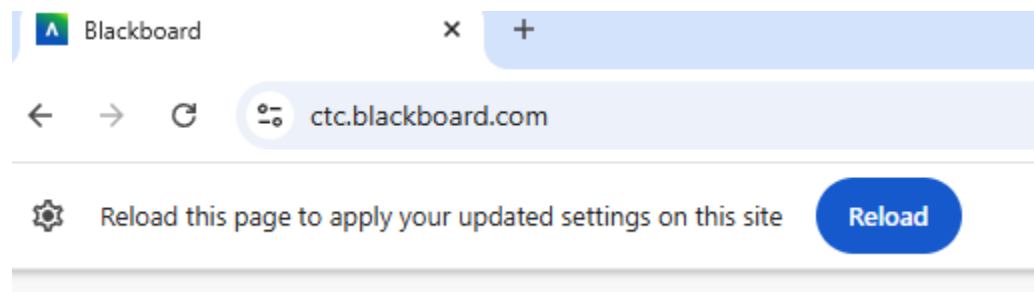
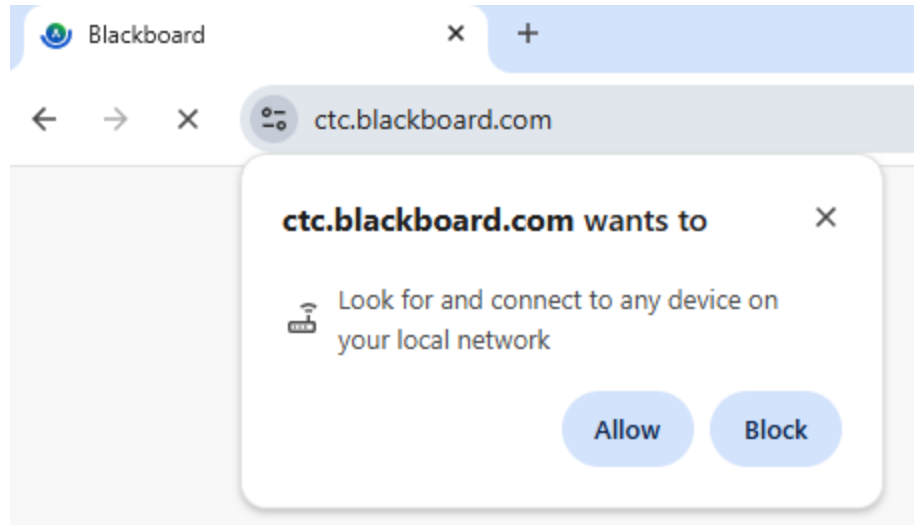1. Click the Site Information symbol to the left of the URL (highlighted below)

2. Click "Reset permission"

3. Click "Reload"

4. Pop-up will reappear:

5. Click "Allow"

DEET November 2025